

Madison Electric Company

Return Policy

Normally stocked material will be *considered* for return with a full refund.

Merchandise must be in its original packaging, in resalable condition, and accompanied by the proof of purchase.

Material that was purchased over 30 days ago, but less than one year ago, will be *considered* for return subject to a possible restocking fee and any applicable shipping charges.

Merchandise must be in its original packaging, in resalable condition, and accompanied by the proof of purchase.

All special ordered items are non-cancelable and non-returnable unless the manufacturer return policy states otherwise. At which point, special ordered material is subject to the specific terms and conditions of the manufacturer. In addition, returned special ordered material may be subject to a minimum 25% restocking/handling fee and any applicable shipping charges.

Special ordered returns will be refunded AFTER we have received credit from the manufacturer.

Items being returned for manufacture warranty credit shall be subject to the terms and conditions of the manufacturer.

Warranty returns will be refunded AFTER we have received credit from the manufacturer.

All “cut-to-length” products (wire, pipe, etc.) are non-returnable

Returns will be refunded via the same payment method used to purchase the material. If original payment method was check, then the refund will be issued AFTER 10 business days from the date received.